

From: Licensing HF: H&F <licensing@lbhf.gov.uk>
Sent: 02 January 2024 10:56
Subject: Representation - Chicken Cottage, 82 North End Road

Dear all,

Licensing Act 2003

Reference: 2023/01489/LAPR

Premises: Chicken Cottage 82 North End Road London W14 9ES

I am contacting you as you have made a representation against the above full variation application.

The applicant has received a copy of all representations, and has provided the attached email with proposals/comments and a request to speak with objectors directly to mediate a solution.

The applicants details are as follows:

Tom Corcoran

Head of Operations (Chicken Cottage)

Mobile: [REDACTED]

Email: [REDACTED]

Please note that this is an invitation to contact to discuss your representation with the applicant.

Please let me know if the proposals in the attached address the concerns raised in your objection, and you are minded to withdraw? If you are not minded to withdraw, you will be invited to attend a licensing sub-committee to provide your representation and supporting evidence verbally.

Additionally, are you able to advise us of anything the applicant could propose in relation to reduction in hours or attach conditions that could resolve this matter?

Kind regards

Lorna McKenna

Licensing Compliance Officer

Licensing

From: Thomas Corcoran [REDACTED]
Sent: Friday, December 29, 2023 10:31 AM
To: Mckenna Lorna: H&F <Lorna.Mckenna@lbhf.gov.uk>
Subject: RE: Representations - Chicken Cottage 82 North End Road London W14 9ES

Hi Lorna

Thankyou for contacting me. We would be grateful if we could find a way of speaking to the councillors and a residents representative if possible. Our aim is to speak directly with them to find a solution which works for everyone.

In the meantime we are able to make some information available to you in advance –

1. We intend to hire our own riders to deliver food for the premises. This means we have more control over the service, noise, behaviour and traffic outside the store caused by Chicken Cottage.
2. We would request a temporary license extension with a review point if this is something that could be facilitated. This would allow us to prove to the residents, police and council that we are fully committed to ensuring the best outcome for the local community. Although we would request for this not to be a new license application but scheduled as a review if at all accepted.
3. We do appreciate the comments regarding noise and would also limit the business to take out and delivery only.
4. It is possible for us to consider having staff members at the door to ensure there is no trouble coming into the business at night and to ensure a limit is placed on customers instore. I am sceptical about putting SIA security members on the door as this can be seen to have an adverse effect from my previous backgrounds in Mcdonalds, however it is something we would be willing to discuss.
5. Litter patrols would stretch the length of North End road up to the 2nd set of traffic lights from the store and would also include the neighbouring streets.

Happy to discuss this further if required. Many Thanks

Thomas Corcoran
Head Of Operations

[REDACTED]
Chicken Cottage
14 Valley Point,
Beddington Farm Road,
Croydon, CR0 4WP



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From: [REDACTED]
Sent: 03 January 2024 14:01
To: Licensing HF: H&F <licensing@lbhf.gov.uk>
Cc: [REDACTED]
Subject: Re: Representation - Chicken Cottage, 82 North End Road

Lorna,

Thanks. I called Tom Corcoran and he said they want to push their current 2am licence to 3am, 7 days a week.

Therefore, we will have to now discuss it on the licensing committee.

Best regards,

[REDACTED]